



# What is Google My Business?

Google My Business is made for businesses to manage their online presence. It lets businesses add information like working hours, addresses, and contact details, which helps customers find and contact the business easily and without much difficulty.

# Why Have Google My Business Profile For Your Cafe?

Google My Business profile allows you to add cafe location, service hours, and menu, letting customers know the best time to visit and what items are on the menu. You can also add special discounts or any new items on the menu in Google posts to keep customers engaged with your business.

Collecting reviews from happy customers on your GMB profile will attract more customers, increasing your bookings and footfall. This results in building a cafe's reputation and generating more revenue.





# Let's cover the few core benefits of creating

# a Google My Business account for your Cafe:

- GMB helps your cafe appear on local search results and Google Maps, attracting more customers.
- GMB reviews attract new customers by sharing old customers' positive feedback.
- Showing your address, service hours, and contact information in one place helps customers find your cafe easily.

- Utilizing Google posts to show special offers and promotions keeps your customers informed and engaged with your cafe.
- ★ Through GMB, customers can easily book the table directly from your profile, increasing reservations and footfall overall.

# How To Set Up A Google My Business Listing

# For Your Cafe?

You can easily set up Google My Business for your cafe by following the below-given steps.

- → Log in to your Google account and go to Google My Business.
- Add your accurate business name.
- Add your cafe address.
- Choose if you want your cafe to show up on Google Maps.
- Select a business category.
- Add your contact details, like phone number and website URL.
- Finish setting up your GMB profile by verifying it.



## **Quick Check -**

# Which GMB Category

## Fits for Your Cafe?

Selecting the right category helps Google identify what your cafe business is all about. This way, whenever any potential customer searches for a similar service, Google will push your listing to them, increasing your business visibility. Here are the categories you can choose from for your cafe business.



Bakery

Bistro

Breakfast Restaurant

Cafe



Creperie

Espresso Bar

**V** Deli

Dessert Shop

Ice Cream Shop



Juice Bar

Pastry Shop

Patisserie

Restaurant

Sandwich Shop

Tea House



Next Step -Verify your business



# How To Verify Your Cafe Business On

# Google My Business?

Google provides various methods to verify your cafe and gain business ownership. Here are six ways through which you can validate your business.

- Verify through Postcard
- → Verify through Phone or SMS verification
- Verify through Email verification
- Verify through Video recording or Video call verification
- Verify through Instant verification
- Verify through Bulk Verification

## **How To Optimize Your Cafe Business**

# Profile On Google My Business Listing?



#### **Mention Your Operating Hours**

By adding accurate operating hours, customers will know when they can visit your cafe, preventing frustration or missing business opportunities due to lost customers. Ensure to update holiday hours and any breaks or special hours to reflect changes.



#### Create A Menu Section

Creating a menu helps customers know what you offer, influencing their decision to visit your cafe. To stand out in the menu, add the following:

High-quality dish photo

Detailed descriptions and prices

Dietary information like veg, non-veg, gluten-free, etc.



#### Set Up A Reserve A Table Button

Setting up a "reserve a table" button streamlines your reservation process. It makes it easier for customers to book a table directly from your GMB profile, increasing bookings and footfall in the cafe.



### Integrate Local Keywords

By adding local keywords, you increase the chances of your cafe showing up in Google search results. You can add them to your business description, posts, menu items, business name, or wherever they fit seamlessly.



#### **Share Updates With Google Posts**

Utilize Google posts to keep your customers updated and grow visibility. You can share promotions, new trends, fresh content in your cafe, and new menu items. Remember to add a CTA at the end to increase your customer base.



#### **Enhance Profile With Visual Content**

Upload quality photos and videos of the interior, seating arrangement, food photos, ambiance, etc, to make your GMB profile attractive and clear for customers about what they should expect.

# How To Make Your Cafe Visible With

# Google Listings?



#### Update Your GMB Profile Regularly

Update your GMB profile to improve your visibility in search results by showing you're active. Make sure to update:

Address, phone number, and operating hours in case of any changes

Promotions or seasonal offerings

Safety measures or changes in service after COVID-19

#### Upload New Images And Videos

Upload new photos and videos of dishes, drinks, interiors, and exteriors to show that you consistently provide top-notch service and continuously improve customer amenities.

#### **Respond To Existing Reviews**

Engage with your customers' reviews to show that you value their feedback. Personalize each reply with a polite and respectful tone, whether it's a positive or negative review.

#### Encourage More Customer Reviews

Encourage your existing and new customers to leave reviews for your cafe to increase its credibility and viability. After the review, respond to them promptly by thanking them for their feedback to make them feel valued.



# How To Improve Google Ratings For

# **Your Cafe**

Positive reviews on Google help you build your GMB profile's visibility and credibility. Let's explore how you can encourage your customers to leave a Google review for you.

- rovide a positive and memorable experience, indirectly encouraging them to leave positive feedback.
- Train cafe staff to politely ask customers for reviews at the end of their visit.
- Add the QR scanner for review in the bill itself.
- For review, provide a digital receipt with a link or scanner to your GMB profile.
- ♦ Offer a discount or a free beverage for customers who leave a review.
- → Put stories on social media to encourage customers to leave reviews.
- Set up a review scanner on each table to make it easy for customers to leave a review.

# Let Us Help You Grow Your Cafe

# Google My Business Account

**Buy Google reviews** for your cafe and take your Google business profile to the top of ranking pages. At **Buyreviewz**, you get Google reviews that are non drop, authentic and come from your geographical location.

This shows customers that the reviews are real and trustworthy, building your authority in the industry.

Take your cafe business to new heights with our Google reviews today!

For More Tips To grow Your Cafe Business, Check Out Our Trending Blogs:

- ★ 50+ Local Coffee Shop Review Examples
- 25+ Easy Ways To Get More Google Reviews (With Examples)
- How to Add Keywords to Your Google My Business Profile To Rank Higher?
- ★ What Is The Best Way To Grow My Business With Google Reviews?



